



Your competent partner KÖHL After Sales Service



KÖHL Maschinenbau AG presents: New customer-focused Service-Portfolio!

- Centralized service management
- More customer orientation due customer-focused processes service
- Service differentiation along the customer needs
- Contractually secured services

Professional 24/7 Support



Helpdesk Service

Our Helpdesk Service bundles all service requests and is at your disposal round the clock if necessary. All service requests are recorded centrally in a ticket system and processed transparently. Our customer are always up to date in regards of the support process. The Helpdesk Service mediates between customer and „service“.

CONTACT

Helpdesk

Tel: +352 276827 3838
service@koehl-mb.eu



Preventive Maintenance

To obtain the value and reliability of your plant, inspections, regular maintenance and well trained operators are indispensable. Together we will create an individually maintenance plan tailored to your business which affects your daily operations as little as possible. In carrying out the maintenance work our professionals check the operational reliability, perform adjustments, as well minor repairs.



Expertise Inspections

- Inspection of stationary shelving systems made of steel according to DIN EN 15635
- Inspection of storage and retrieval machines in accordance with DIN EN 528
- Expertise inspection of fix mounted ladders and fall protection systems
- Expertise inspection of personal protection equipment according BGG 906
- Organisation of the annual training working in heights for your staff according BGR 198 and BGR 199
- Testing of stationary and portable equipment in accordance with DGUV Rule 3 (former BGV A3)



Sparepart Management

Our spare parts team supports you in all matters relating to your spare parts by compiling a customized spare parts package on the recovery of used spare parts up to the conception and organization of your spare parts warehouse.

CONTACT

Spares Management

spares@koehl-mb.eu



Local Service

For service missions we are at your disposal with practise and advise.